Council Meeting

11 July, 2017

Booklet 1

Written Answers

1. **QUESTION SUBMITTED BY: Councillor P Male**

TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"Could the Cabinet Member for City Services explain why there are delays to junction improvements at Broad Lane/Banner Lane?"

ANSWER:

The delay to the junction improvements is due to difficulties in obtaining agreement from Severn Trent (ST) on an alternative route/proposal for the water main diversion.

Officers liaised with all utilities, including ST, in Summer 2016 to obtain their records and to discuss any re-routing of their plant or mitigation required as a consequence of building the new roundabout. This process identified a need to divert a water main. The diversion route was agreed based on information obtained from the utilities and subsequent trial holes at the junction. It was also agreed that the diversion would be implemented as part of phase two of the works which were scheduled to start in March 2017.

However when work started on phase 2, not all of the utilities were found to be in the locations we had been told. This meant it was necessary to work with ST to identify a new route for the diversion. Unfortunately ST have been slow to respond meaning that we have only just reached the situation where it has been concluded that there are no available diversion routes meaning a new approach needs to be agreed with Severn Trent.

There are 10 weeks work left. The project was due to have finished by April 2017. Work started on site originally in November 2016.

Advice is being sought to bring this issue to a close at the earliest opportunity, in any event work is scheduled to start on the 24th July.

Residents and members have been kept fully informed of progress on this scheme and of the delays. A register of communications with Ward Members and Residents is attached - Appendix A

A phasing drawing is attached – Appendix B

Utilities who have apparatus which effectively mean that the diversion of the ST main is not achievable are:

Western Power Gas BT Colt ST sewers

Supplementary Information: Standard procedures have been followed. It is not unusual for utility records to be inaccurate and for schemes to have to be redesigned as they are being built. Unfortunately at Broad Lane/Banner Lane the quantity of utilities is such that there are no viable alternatives except for routes that would completely blow our budget and be very expensive to build.

The issue for ST is that two of their stop valves which are currently in footway will end up in the carriageway. We believe the best option is to simply move the stop valves but ST are resisting that approach – presumably to get 'betterment' in the form of a new length of water main.

We are currently seeking legal advice on writing to ST telling them we are going to re-start the works due to a lack of progress on their side and asking them to either shift the stop valves into a splitter island or else to leave their apparatus as it is and not to move anything. We can phase the works in such a way which would leave finishing the area concerned to the very end of the works in case ST are prompted into action. There is a risk that ST may ignore us, but legal will try to assess that risk and word the letter in the best way to protect us. The risk could materialise as ST carrying out works in the new road after we have completed the works. The reputational damage of this is less than the reputational damage of further inaction.

2. **QUESTION SUBMITTED BY:** Councillor J Lepoidevin

TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"Does the Cabinet Member recall that the scheme at Broad Lane/Banner Lane was originally intended to be part of a combined junction improvement and flood alleviation scheme. Could the Cabinet Member explain why the delivery of this scheme has been delayed?"

ANSWER:

There are two causes of flooding at this location: surface water flooding which tends to occur during short intense storms and is the more common cause. The second cause when after more prolonged rain the river rises and floods onto the road and surrounding area.

The current scheme being implemented includes a flood alleviation scheme and will address the surface water flooding issue. River flooding will be addressed via an Environment Agency lead scheme to provide storage upstream to protect a larger number of properties along the length of the Brookstray, including the properties affected by flooding at the Broad Lane junction.

Work commenced with partners at the Environment Agency, who are currently scheduling this work in their 2019/20 programme. Officers are working closely with EA officers to bring this forward if possible. The scheme is to be jointly funded between the Council and the EA.

Currently the EA are working on the outline business case, with the detailed design and full business case scheduled during 2018. Total value of the scheme is not currently known.

Residents and members have been kept fully informed of progress on this scheme and of the delays. A register of communications with Ward Members and Residents is attached - Appendix A

Supplementary Information:

Surface water flooding is being addressed by improvements to the surface water drainage design and realignment of the carriageway levels in combination with raised kerb levels to reduce the volume of water held on the road and to prevent water flowing off the road towards adjacent properties. More drainage outlets have been provided on the new roundabout which will take more water into the culvert downstream of the area.

Although the Council considered including upstream storage at an earlier stage, within the City boundary, it became evident that the works were not feasible nor the best solution.

Flooding information:

- (i) 23 Service requests (SR's) that are flooding and drainage related are recorded between Feb 2008 and Feb 2016.
- (ii) Of the 23 SR's 15 directly relate to flooding.
- (iii) Of the 23 SR's 8 are screen cleansing requests.
- (iv) 4 Dwellings and 1 Commercial premises were flooded internally in February 2016.
- (v) Overall 67 Dwellings and 2 commercial properties are at risk of *flooding.*

3. **QUESTION SUBMITTED BY: Councillor G Ridley**

TO BE ANSWERED BY: Councillor G Duggins, Cabinet Member Policy and Leadership

TEXT OF QUESTION:

"Would the Leader of the Council support the implementation of a so called 'Land Tax' in Coventry?"

ANSWER:

"Our medium term financial assumptions are predicated on the continuation of the existing Local Government funding system which is based on Council Tax and business rates. Any change to a Land Value Tax system would clearly need to be on a national basis and not Coventry specific".

4. **QUESTION SUBMITTED BY: Councillor P Male**

TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"When were the Council informed that Virgin Media had decided to install cabling through highways across Allesley Green? Could resurfacing work undertaken by the Council have been delayed until this work had been carried out?"

ANSWER:

A number of Highway schemes have been impacted by Virgin media in the Allesley Green area, including road surface dressing works and footway resurfacing work.

The affected roads were treated by the Council in August 2016 and the affected pavements were treated in April 2016.

Virgin Media do attend regular co-ordination meetings with other utilities. They did not present any plans to carry out the works in Allesley Green prior to the Councils works in April and August.

Notice dates for the current Virgin Media work are attached at Appendix C.

Virgin Media have regularly failed to provide the Council with any detailed forward programmes, and in some cases have carried out works without proper notification. We have provided them with forward programmes of our works and have received limited co-operation. We do rely heavily on co-ordination in these instances and in most cases the Council manages this very successfully. They have a statutory right to excavate in the roads and pavements and the Council is unable to protect the type of works involved (surface treatments) in any legal way. The reinstatement of the pavements and roads have been carried out and meet the required current standards set out in the New Roads and Streetworks Act.

Where this is not the case defective work is dealt with under defect notices by Council officers.

Supplementary Information:

Council officers have undertaken a number of actions to address issues that have arisen with the works Virgin Media are undertaking in Coventry. Similar issues have been encountered in other parts of the City including Cheylesmore and Stivichall.

Virgin Media call their project "Project Lightening". Detailed below are the positive actions we have taken with Virgin Media to get them to improve the way they are delivering their programme of works:

- Traffic and Network Management have been working closely with Virgin Media to ensure that their 'Project Lightening' works comply to the necessary legislation
- Actions taken when works have been unacceptable: We have stopped Virgin Media from working on various roads in the city due to their performance on the highway. We have worked with Virgin Media and their contractors to ensure their performance has improved to a level which is acceptable for working on the highway. This is under constant review.
- We have met with Virgin Media management in our offices to ensure they are adequately performing in all aspects of their works on the highway including:
 - Consulting residents
 - Raising permits correctly
 - Performance of their operatives whilst working on site
 - Quality of their reinstatements
- As a result of our intervention and stopping Virgin Media working on a number of roads they have reduced the sub-contractors they use down to only one sub-contractor in Coventry
- Virgin Media understand that the volume of work they have created following the 'Project Lightening' programme has become a strain on our resources and have funded a CCC streetworks inspector for 24 hours per week to solely work on Virgin Media works to enable the Council to increase its inspection and monitoring of the Virgin Media works

• We hold regular internal meetings with senior management (and the Warwickshire because of the shared service agreement) to discuss how Virgin Media are performing throughout the project and take action where required.

If their performance declines we will issue Virgin Media through issuing an official improvement notice.

In the case of Allesley Green, it is likely that Virgin wouldn't have known about the programme of installations for Allesley at the time of the Councils works (over twelve months in some cases). This is because their service is 'demand driven' and is planned at shorter notice than most other utility companies.

5.	QUESTION SUBMITTED BY: Councillor T Sawdon
	TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"Could the Cabinet Member explain when the change to a fortnightly collection will be made? Could she explain what measures will be put in place to consult and inform residents?"

ANSWER:

As per the articles and briefings in Citivison and elsewhere, the changes to the way Coventry City Council collects bins will be made in September 2017.

Elected members and residents were consulted on these changes as part of the City Council's formal Budget Setting Consultation, which ran from November 2016 to January 2017.

In addition to considerable media coverage, plus interest e.g. on social media, residents have recently received a copy of Citivison which contains a 2 page spread on the new service. More detailed information will be sent out with the FREE food waste caddies during August; and bin lorries will shortly carry billboard-style publicity along their sides. Information cards are already available from refuse collectors. Posters are shortly to be displayed in public places (elected members may wish to assist with this); and a publicity Roadshow of various events is being held between now and the introduction of the changes. Full details on the changes is available at www.coventry.gov.uk/binchanges

Elected members also received full details of the changes, including drafted publicity materials, by email on 16th June 2017. Cllr Sawdon's predecessor as Shadow Cabinet Member for City Services attended a Councillor Working Group on the changes earlier this year.

6. **QUESTION SUBMITTED BY: Councillor G Ridley**

TO BE ANSWERED BY: Councillor L Bigham, Cabinet Member for Community Development

TEXT OF QUESTION:

"Does the Cabinet Member agree with Geoffrey Robinson MP that brownfield sites should be built on before greenbelt sites?"

ANSWER:

Something we have always said in developing the Local Plan is that we want to build on brownfield sites and continue the urban regeneration programmes that the city has been so successful at delivering in recent years. This is a clear monitoring target and ambition set out on page 59 of the draft Local Plan. <u>http://www.coventry.gov.uk/downloads/file/23851/mod_1_local_plan_with_prop_osed_modifications</u>

The problem is (and we acknowledge this as a challenge in the local plan) we are running out of the sites due to the success we have had in recent times. We then have to consider that pressure in the context of growing housing need and having to plan positively to meet that – we cannot therefore rely on brownfield land in isolation and have to look at alternatives – which includes Green Belt land.

7. QUESTION SUBMITTED BY: Councillor P Male

TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"Could the Cabinet Member confirm what the corporate target is for the frequency of grass cutting in parks and open spaces across the City?

ANSWER:

In response to Government Austerity Cuts, which are costing Coventry City Council and Council Taxpayers £95million each year when compared to 2010 funding levels; the Council was forced to reorganise the Service and reduce grass cutting frequencies.

The frequency with which grass is cut depends upon the purpose of the green space, and is now as follows:

Highway Verges - Cut every 20 working days, although some of the more rural locations are cut twice per year

Formal Green Space (sports pitches) - Cut fortnightly

Informal Green Space - Cut every 20 working days

Meadow Grass Lands Areas - Annual cut

Ornamental Lawns - Fortnightly cut

8. QUESTION SUBMITTED BY: Councillor R Bailey

TO BE ANSWERED BY: Councillor J Innes, Cabinet Member for City Services

TEXT OF QUESTION:

"Is the Cabinet Member aware of the issues with rubbish bins being positioned to the side of St Mary's Guildhall in recent weeks? Does she agree that this practice is not only unsightly but also a health and safety issue for a very historical building with many treasures inside? Could she confirm what actions she's taking to stop this being a problem in the future?"

ANSWER:

I imagine Cllr Bailey is addressing the question to me as Waste Services sit within the City Services portfolio. However, the bins he refers to are commercial waste; and the private company neighbour adjacent to St Mary's Guildhall currently uses private waste disposal company Veolia for commercial waste disposal.

Nevertheless, Council Officers independently took the view that the position of these bins was inappropriate, and for a variety of reasons. They offered advice to the private neighbour, and in consultation with him/her Council Officers moved the bins. But Veolia then moved the bins back. Veolia has been less than co-operative, and the private neighbour concerned has now served contractual notice on Veolia.

I am sure Cllr Bailey will be pleased to hear that once Veolia's contractual notice period ends, the private neighbour will enter into a commercial waste contract with Coventry City Council. One of our Commercial Waste Supervisors has already made a site visit, and will personally oversee the first collections.

9. QUESTION SUBMITTED BY: Councillor G Williams

TO BE ANSWERED BY: Councillor L Bigham, Cabinet Member for Community Development

TEXT OF QUESTION:

"Would the Cabinet Member provide a list of every road that was officially leafleted by this Council, informing residents of the Local Plan consultation held at President Kennedy School on 29th March 2017, and how many leaflets in total were delivered?"

ANSWER:

Local Plan consultation Notifications – Keresley area March/April 2017

In support of the consultation process for the proposed modifications to the Local Plan and City Centre Area Action Plan; approximately 2,750 post cards were delivered within the Keresley area advertising the local drop in session and wider accessibility to the consultation material.

These post cards were delivered to the following streets in the Keresley area.

- Albert Crescent
- Bantam Grove
- Bennett's Road
- Bennett's Road South
- Bentley Court
- Birkdale Close
- Brookford Avenue
- Broome Croft
- Ceilio Walk
- Central Boulevard
- Coopers Meadow
- Durham Close
- Edward Road
- Elphin Close
- Exhall Road
- Fallowfields Crescent
- Farm Close
- Garlands Croft
- Gospel Oak Road
- Hallbrook Road
- Ladyfields Way
- Meadow Road
- Mercers Meadow
- Nunts Lane
- Nunts Park Avenue
- Oak Court
- Parkville Highway
- Pilgrims Walk
- Rookery Lane
- Sandpits Lane
- Stone Meadow
- Tamworth Road
- Thompsons Lane
- Thompsons Road
- Watery Lane
- West Avenue
- Woods Piece
- Yellowstone Close

10. **QUESTION SUBMITTED BY: Councillor G Williams**

TO BE ANSWERED BY: Councillor A Khan, Cabinet Member for Policing and Equalities

TEXT OF QUESTION:

"Would the Deputy Leader confirm exactly how much has been spent by this Council on dealing with 'Gypsies & Travellers' since 1st January 2016 – 30th June 2017? This would include obtaining court orders; assisting private land owners; carrying out assessments on individual travellers; deep-cleaning affected areas; securing Council land from further unauthorised encampments."

ANSWER:

"The City Council is responsible for the removal of unlawful encampments on public land. It is not our normal practice to assist private land owners in this task.

Spend figures are held in financial years. I am therefore able to confirm that between 1st April 2016 and 31st March 2017, the City Council spent £49,313 on evicting illegal encampments, providing additional site protection and clearing up after the encampment. This was approximately 50% of the cost incurred in 2015/16, and would suggest that the City Council's investment in defences and efficient eviction process is starting to act as deterrent to those wishing to illegally camp. From the 1st April 2017 to date the City Council has spent c.£10,000 on evicting illegal encampments, providing additional site protection and clearing up after the encampments."

11. **QUESTION SUBMITTED BY:** Councillor G Williams

TO BE ANSWERED BY: Councillor L Bigham, Cabinet Member for Community Development

TEXT OF QUESTION:

"Since the introduction of the Public Space Protection Order, would the Cabinet Member provide the following information: How many homeless people have been on the street within the City Centre? How many of those have been fined under the terms of the PSPO and how much have those fines raised?"

ANSWER:

"The City Centre PSPO is not yet in force; that will happen later this month. We have been awaiting signage and officers in the Police and Council to be suitably trained. The PSPO deals with beggars, but it does not deal with rough sleepers.

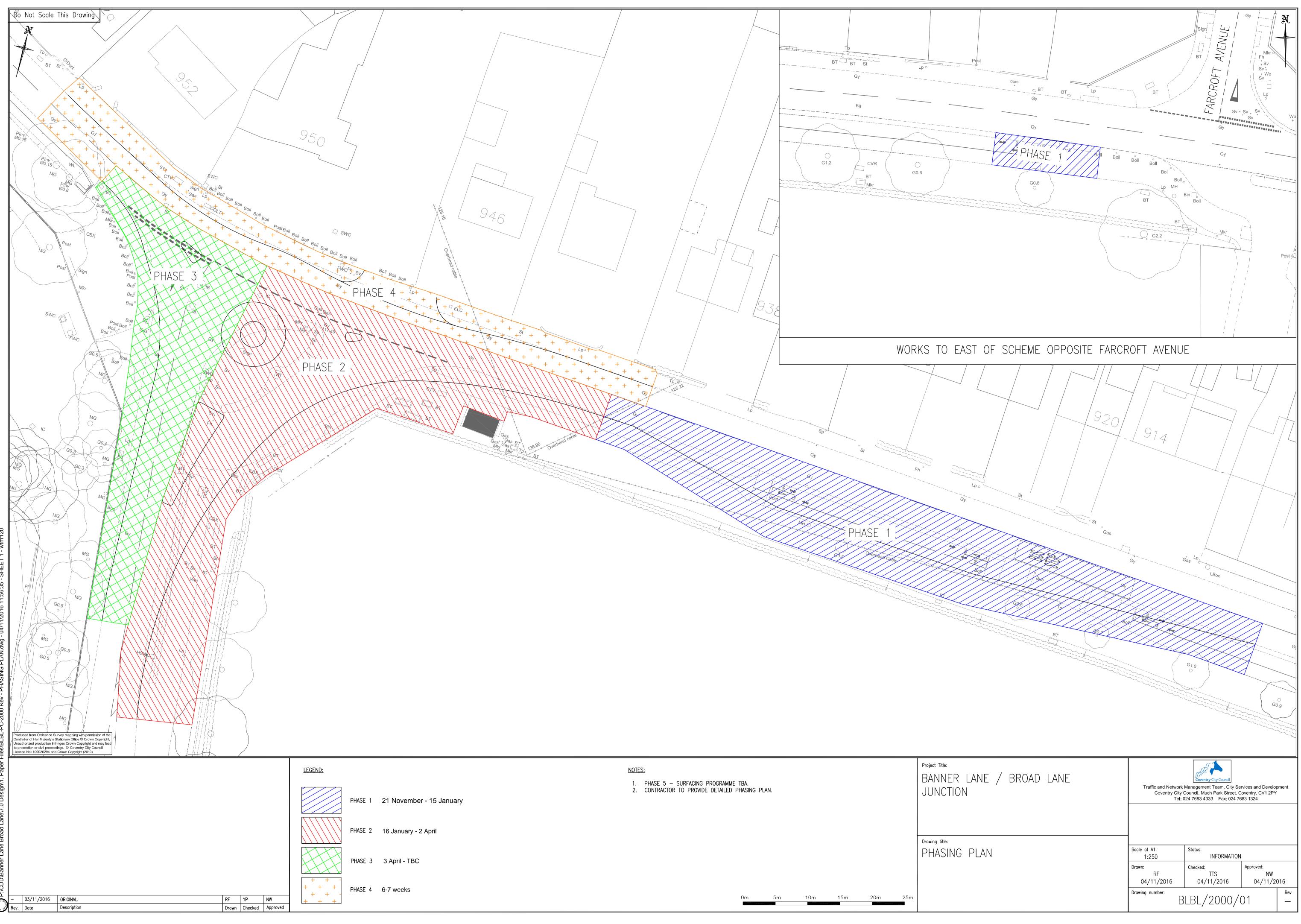
- There were 13 rough sleepers using the emergency camp beds and 10 in assessment beds.
- The Rough sleeper walks are ongoing and the number of cases remain low and stable. For example here were 2 rough sleepers found on the last week.
- At this time there has bene no increase in the number of rough sleepers following the closure of the Winter Night Shelter at the end of March".

RED	Critical
AMBER	Fairly urgent
GREEN	Non urgent

Comms ID	Date received	Type of Contact	Stakeholder	Issue raised/discussed	Action taken	RAG Status	Date completed
C1	18/06/2016	email	ward cllrs	JL requested scheme details and timescales NW email response 20/6/16			20/06/2016
C2	20/06/2016	email	ward cllrs		confirm scheme extents and timescales		20/06/2016
C3	20/06/2016	email	ward cllrs	NW email confirmed intent to complete works by March			
				JL requesting further detail on timescale	2017		20/06/2016
C4	25/06/2016	email	ward cllrs	PM requesting details of improvements to culvert	NW email confirming that the culvert is not being		
					widened		26/06/2016
C5	26/08/2016	email	ward cllrs	JL requesting size of proposed roundabout	SLA email confirming bus operators had been consulted		28/08/2016
					on proposed roundabout and raised no objections		
C6	28/08/2016	omoil	ward cllrs	PM requested briefing for Wd Cllrs inc confirmation of S106 funding	NW/ requested availability from all s to book briefing		12/09/2016
		email			NW requested availability from cllrs to book briefing		
C7	28/08/2016	email	ward cllrs	PM requesting details of proposal around bus terminus and no disruption of servce	see above		12/09/2016
C8	12/09/2016	email	cllr Innes	briefing note in response to questions raised at full council	sent from NW via K Seager		12/09/2016
C9	12/09/2016	email	ward cllrs	invite to briefing meeting			
C10	14/09/2016	email	ward cllrs	email from PM & GR with availability for briefing			
C11	15/09/2016	email	ward cllrs	email from JL with availability	NW email meeting details for 29/9/16		20/09/2016
C12	29/09/2016	meeting	ward cllrs	briefing on scheme design and timescales			
C13	05/10/2016	email	ward cllrs		confirm details and queries raised at meeting		
C14	06/10/2016	email	ward cllrs	JL raised query on crossing type	confirm zebra not pelican		06/10/2016
C15	20/10/2016	email	ward cllrs		inform of letter to residents inc extent of distribution		20/10/2016
C16	30/10/2016	email	resident	impact of location of new bus terminus	NW responded re concerns		08/11/2016
C17	02/11/2016	email	business owner	drawings showing work boundarys and tracking of access and egress from site of caravan centre			02/11/2010
C18	10/11/2016	omoil	resident	query details of phasing and attenuation works			02/11/2016 16/11/2016
C18 C19	10/11/2016	email email	resident	query re crossing point on Broad Lane by new bus terminus	FC emailed response to claify the position		14/11/2016
C20	11/11/2016	voicemail	resident		re entailed response to clarry the position		14/11/2010
C21	11/11/2016	email	resident	query re missing page3 of update letter	FC emailed response to claify the position		14/11/2016
C22	14/11/2016	email	ward cllrs	query on detail of bus lay-by	update re locaion of bus lay by		14/11/2016
C23	14/11/2016	voicemail					, , , , , , , , , , , , , , , , , , , ,
C24	14/11/2016	email	resident	location of proposed bus terminus	NW emailed requesting further detail on the concerns		
					raised		14/11/2016
C25	14/11/2016	voicemail		query on location of bus terminus			
C26	14/11/2016	voicemail	resident	query on location of bus terminus			
C27	16/11/2016	voicemail		query on location of bus terminus			
C28	16/11/2016	email	ward cllrs	JL forward resident query on proposed scheme			17/11/2016
C29	17/11/2016	email	ward cllrs		email confirmation of letter to residents re change to		
					attenuation strategy		15/11/2016
C30	21/11/2016	email	ward cllrs	JL query on bus lay-by	CK confirmed consultation being carried out		21/11/2016
C31	21/11/2016	email	ward cllrs	JL request response to email from Mr Beresford on location of the scheme	FC emailed response to claify the position		21/11/2016
C32	22/11/2016	email	resident	email to say thank you for taking his concerns on board and look	NW emailed confirmation of revised layout as agreed		
				forward to reviewing the alternative location for the bus lay-by			
							22/11/2016
C33	22/11/2016	email	ward cllrs	JL query on public meeting re attenuation scheme	email update on discussions with EA		22/11/2016
C34	22/11/2016	email	ward clirs	PM query on attenuation scheme	update on final position of bus lay-by		23/11/2016
C35	23/11/2016	voicemail	resident	concern that the contractors were marking out the bus lay-by in the	NW confirmed that the markers were for the start of		
				wrong location	the 'splays' and not the position of the bus waiting area		
							23//11/16
C36	23/11/2016	voicemail	resident	query on the location of the new bus lay-by marking out	NW confirmed that the markings were the start of the		23/11/2016
C37	23/11/2016	email	resident	query on timing of attenuation works	NW confirm timing of surface attenuation works		23/11/2016

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C38	23/11/2016	email	resident	email from CCC confirming alterations made to siting of the bus lay- by	Mr King confirmed acceptance to the revised layout		23/11/2016
C39	24/11/2016	email	resident	email requesting contact details for attenuation works	NW confirmed Neal Thomas as contact for this element		28/11/2016
C40	28/11/2016	email	ward cllrs	PM query on repairs to goldthorn close			
C41	30/11/2016	voicemail	resident	requested return call	NW returned call.		
C42	02/12/2016	email	ward cllrs	JL query letter for drop in	NW update on attenuation works both surface and river		12/12/2016
C43	02/12/2016	voicemail	resident	enquiry around pedestrian crossing on Broad Lane	NW returned the call and left message		02/12/2016
C44	02/12/2016	email	resident	query on issues raised previously	NW emailed update on crossing and proposed		
_				····	programme		02/12/2016
C45	02/12/2016	email	resident	query on option for pedestrian crossing	NW emailed confirmation that this was being looked into		02/12/2016
C46	05/12/2016	email	ward cllrs		notification of evening drop-in session date		
C47	10/12/2016	voicemail	resident	request for call back			12/12/2016
C48	12/12/2016	voicemail	resident	request call back re rasining of existing kerbs and maintaining his	NW returned call to confirm that his access would		
				double width dropped kerb following the works	remain the same width as is currently.		12/12/2016
C49	12/12/2016	meeting	ward cllrs	Drop-in at Massey Ferguson	·		
C50	12/12/2016	email	ward clirs		email confirmation of surface water attenuation plans		
C51	12/12/2016	email	ward cllrs		email to thank cllrs for support at the drop-in		
C51	13/12/2016	voicemail	resident	query re the raising of the kerb height outside their property	NW returned call to address their concerns		13/12/2016
C53	15/12/2016	email	ward cllrs	query re attenuation report	NW confirmed EA position re attenuation		03/01/2017
C54	08/01/2017	email	ward clirs	request sight of minutes with EA re attenuation works	NW commed LA position re attendation		03/01/2017
CJ-	00/01/201/	Cilian	ward chrs	request signt of minutes with EATE ditendation works			22/02/2017
C55	22/02/2017	email	ward cllrs	meeting request for briefing on attenuation scheme			
C56	27/02/2017	email	ward cllrs	invite to briefing meeting	date proposed by cllrs of 14/3/17		27/02/2017
C57	14/03/2017	meeting	ward cllrs	review of attenuation and programme			
C58	16/03/2017	email	ward cllrs	guery on junction attenuation measures	NW email confirming waiting for update from NT		16/03/2017
C59	22/03/2017	phonecall	resident	Resident called to pass on feedback from the properties on Broad Lane opposite the Brookstray, to say how pleased they are with the traffic management onsite. They appreciate that the temporary lights are only on when needed and removed when not. Havng anticipated a traffic nightmare they are pleased with how it is working. Resident also enquired around the reason for the footpath by persimmon homes. He confirmed that there was no sub-base laid and that a self set aggregate material used between timber boards. He asked how this would work alongside the planned surface water storage area as the residents still see this area as being ideal to assist with the flood water management. Resident enquired about the role of the current PM and the ongoing EA works to attend to the larger flooding issues and who would be responsible for updating residents.	NW confirmed that the positive feedback would be passed to the site operatives around the traffic management. NW confirmed that there had been no communcation recieved from Persimmon around the installation of the footpath. The issue this created in regards to the surface water storage area has been mitigated as much a possible by revisiting the proposed surface water drainage solution at the junction and capacity increased as much as possible. NW confirmed that she would remain PM whilst the junction works were undertaken but when these were complete, the responsibility for PM of the attenuation works will return to Neal Thomas, who will continue to liaise with the EA on the larger attenuation scheme. NW also said that there hasn't been a definiative scheme/plan received from the EA yet but that we are aware they are in discssions with landowners outside the Coventry boundary. This didn't preclude that there would be no works inside CCC boundary but the anticipation is that a high pertentage, if not all, of the storage may occur outside our boundary.	green	22/03/2017
C60	25/03/2017	email	ward cllrs	JL email requesting more detail on drainage works	NW confirm information to be forwarded by NT		30/03/2017
C61	05/04/2017	email	ward cllrs	JL email to CK chasing drainage details	NW confirm information is still with NT		05/04/2017
C62	06/04/2017	email	ward cllrs		detail from Neal Thomas re briefing note on flood strategy for the junction issued minutes of meeting to supplement NT briefing		06/04/2017
C63	07/04/2017	email	ward cllrs				

C64	08/04/2017	email	ward cllrs	JL requesting completion date	NW update on works programme		10/04/2017
C65	10/04/2017	email	ward cllrs		update on works programme		
	11/04/2017	email	ward cllrs	PM requested amendment to minutes of meeting 14/3/17	NW reissued minutes		18/04/2017
	15/05/2017	email	ward cllrs	PM request update on EA decision on attenuation	NW forwarded request to NT for response		16/05/2017
	23/05/2017	email	ward cllrs	GR forward resident query re crossing points and kerb heights	NW response re proposals and reasons for kerb heights		24/05/2017
	23/05/2017	email	ward cllrs	prior notification of letter to residents informing of intention to stop works due to STW	letter distributed to immediate residents and web site updated		24/05/2017
	31/05/2017	phonecall	resident	Temporary road sign outside her property is making seeing oncoming traffic difficult. She confirmed that the sign has been turned down so is currently not in use while the works are stood down so could we look to move or remove it until it is required again.	NW contacted Paul Sheerman and requested that someone attend in the morning to look to relocate or remove the TM sign until required again	green	31/05/2017
	14/06/2017	email	resident		NW emailed confirmation of issue with STW diversion	<u>Breen</u>	14/06/2017
	19/06/2017	email	ward cllrs	prior notification of letter to residents informing of continued delay to works due to STW	letter distributed to immediate residents and web site updated		19/06/2017
	20/06/2017	voicemail	resident		NW returned call to thank Mr Cassidy for the information and to update him on the latest position with STW		20/06/2017
	20/06/2017	email	resident		NW requested DLO review the TM setup and report back. In the interim Graham sent an additional email stating that he witnessed another near miss on 23 June. NW requested further feedback from DLO on current junction layout and responded to Graham to confirm that the set up is being reviewed to ensure regulation compliance		
	20/06/2017	radio interview	ward cllrs		CK responded to cllrs comments on the delays to the	green	26/06/2017
	26/06/2017	email	resident	Queried TM set up again and why STW not considered before works started	junction works NW responded by email 27-6-17	green	20/06/2017
	27/06/2017	tweet	unknown	tweet received by customer services querying why works have	NW responded by email to Jade Hartley - customer services, directing her to the web page with the latest update.	green	27/06/2017
	27/06/2017	email	ward clirs	email re traffic incident	responded on detail of incident and confirmed that temporary layout is compliant with traffic regulation and is checked daily		27/06/2017
	29/06/2017	email	resident	emailed requesting the TM setup on the junction be reviewed as he believed that the vision splays from Banner Lane onto Broad Lane were not sufficient and that cars were having to encrouach on the junction to get a clear view of the traffic on Broad Lane	NW confirmed receipt of his email and that the TM crew would be requested to review this in the morning of 30/6/17.		
	06/07/2017	meeting	ward clirs		CK updated clirs on delay	green	30/06/2017
	06/07/2017	meeting	ward cllrs		CK updated clirs on delay		



Road Name	Treatment	Year	Completed Date	Dates Virgin Media notified us
Beaumaris Close	Micro Asphalt	15/16	2nd September 2015	24th May 2017 (via early start request)
Appledore Drive	Micro Asphalt	17/18	19th April 2017	12th April 2017 (via early start request)
Barnstaple Close	Micro Asphalt	17/18	18th April 2017	12th April 2017 (via early start request)
Woodridge Avenue	Surface Dressing	16/17	8th August 2016	7th June 2017 (via early start request)
Ridge Court	Surface Dressing	16/17	8th August 2016	29th June 2017 (via early start request)
High Beech	Slurry Seal	16/17	4th April 2016	29th June 2017 (via early start request)
Ridge Court	Slurry Seal	16/17	25th April 2016	29th June 2017 (via early start request)
Birch Close	Slurry Seal	16/17	4th April 2016	7th June 2017 (via early start request)
Oakford Drive	Slurry Seal	16/17	4th April 2016	15th June 2017 (via early start request)
Larkfield Way	Slurry Seal	16/17	4th April 2016	12th May 2017 (via early start request)